

## SECURITY ALERT TO THE CUSTOMERS AND GENERAL PUBLIC

It has been brought to our notice that customers of various Banks are receiving fake/misleading emails (popularly known as **Phishing**) apparently emanating from Bank's email id. The email stated that the customers account has been chosen for verification purposes and customers were being requested to update sensitive account information like UserID, Password, Transaction Password, debit card Number etc., by clicking on a hyperlink provided in the email or by visiting a website.

It has been found that the hyperlink provided in the email was directing the customers to a web page hosted in an US based web server, deceptively similar to Bank's home page. Once the information is submitted by the customer, he/she is redirected to Bank's original website.

### In this regard Corporation Bank advises the customers as following:

- ❑ Corporation Bank does not request for the account information of the customers in any form. Please do not provide personal information like passwords, PIN, Debit Card Number etc., to any entity in response to an email, oral or any other kind of requests.
- ❑ If you receive any e-mail claiming to be from Corporation Bank regarding updating sensitive account information, please forward the e-mail to [ibank@corpbank.co.in](mailto:ibank@corpbank.co.in) or [webcentre@corpbank.co.in](mailto:webcentre@corpbank.co.in).
- ❑ If you have revealed any of the sensitive account information as indicated above, please change the passwords and pins immediately.
- ❑ Do not click on any link to access our web site. Always type <http://www.corpbank.in> or <http://www.corpbank.com> or <https://www.corpbanknet.com> into the browser address field to go to the website of Corporation Bank.
- ❑ View any email request for financial information or personal data, with suspicion.
- ❑ Contact the Bank and confirm before acting on any such emails.
- ❑ Periodically verify the transaction history for its correctness.
- ❑ Look for correct URL address and also the **SSL lock** at the bottom of the browser as shown below.



Corporation Bank Head Office