

To,
Mr. B.R. Bhat,
General Manager,
Customer Service Division,
Corporation Bank,
H.O MANGALORE - 575 001.

Dear Sir,

SUB: Complaint regarding deficiency in services.

1	Name and Address of the Complainant.	
2	Contact Details:	a) Telephone No: b) Mobile No : c) E – mail :
3	a) Name of the branch where account is maintained. b) Account Number.	a) b)
4	Complaint in brief:	
5	a) Whether you have sent complaint to the branch/Zonal Office? b) If yes, whether any reply is received (Enclose the copies).	YES / NO YES/NO
6	Nature of redressal sought:	

DATE:

(Signature of the Complainant)

Note:

1. Please note that you may approach our branch/Zonal Office for redressal of your complaint.
2. If your complaint is not attended to or if you are not satisfied with the reply, you may send complaint to Head Office.
3. If you do not receive the reply from Head Office with in one month or if you are not satisfied with the reply received, you may file complaint with the Banking Ombudsman of the area, whose name and address may be obtained from our branch/ Zonal Office.